								The int	ormatio The Please r	n provid informat eview th	ed in the ion is a e Oppor nd curre	Client P summary tunity An	ogram Opp and for int nounceme about the	RAM OPPOR cortunity Mat formational p nt and accor client progra	TUNTIVIMATES rix is confident urposes only opanying stat m in which yo	ntial and may and may no ement of wo ou are interes	y not be sha t be up-to-d rk for the co ited.	ared or copied late. omplete	L				
Cliest				Type of Service				Type of S	ervice II			(may cl	Service Time ange based on	e Available Clie et require ne e	IA .		(may cha					Certifi	ication
Opportunity Name	Country	Phone	Chut	Small	Data Entry	Other	Service	Soft Sales	Hard Sales	Technical Support	Weekdays	Weekends	Opportunity, On-Demand or Standard?	Weekends or Special Requirements?	Peak Interval Times	Secondary Background Check	Drug Screening	ASD and/or AVG	Place POS in marri	Equipment	MAC Supported Program	Co-reference Duration	Earn Revenue During Certification
Agera	us	×					×				×	x	Manded	×	Daily Eam-12 pm. ET A 6 pm. Epm. ET	х			POTE line required, an well as a USB healthed with missiphone	Areannement Br Details	No.	d sentate stass days Classicon Call Taking d senta Cod. SOW	Tes, beginning in Phase 2 of the certification states
Agere Spanish	us	×					×				×	×	Manded	×		×			POTE the required, an well as a USB headed with mousphone	Refer to the Opportunity Assumemental for Details	*	- 6 smits to class - 8-days Classicion Call Taking - 6 weeks Conf. SOW	Tes, beginning in Phase 2 of the certification states
Antonia	us	×		EmailNessaging			Customer Support & Mediation Program				×	×	Standard	x		x		AVS	POTE or Volff & Long-distance cutting plan	Required to be Purchased, see Opportunity Associations	~	-10 days/b stacs - 8 days/Classicion Call Taking - 6 weeks/Call, SOW	Tes, beginning in Phase 2 of the certification states
Ramos & Noble-com	us	×					×				×	×	Manded	×	Manday & Tuesday	×		ARD & AVO	POTE Line Only with Long-distance calling plan	Refer to the Opportunity Amountment for Details	Yes	-3 weeks/b stass - 6 weeks/Cerl, SOW	Yes, duting Phase 2 of the swithsalton class.
Barnes & Noble Specially Services	us	×		x			×				×	x	Standard	×	Daily 10 am 3 p.m. 8T	×		ARD & AVO	POTE Line Only with Long-distance saling plan	Roths to the Opportunity Amountument for Details	Yes	- 6 weeks/trisless - Zweeks/Classician Call Taking - 6 weeks/Call, 30W	Tes, beginning in Place 2 of the certification states
	us	×					×				Only in the event of an ensequency	City is the exert of an amergency	On Demand			x			Platters supported blams(Phone Sensus Prostless*	Refer to the Opportunity Attractionment for Details	~	2 hour self passed	-
Carninal Customer Service	us	×					×				×	×	Standard	x	Manday - Thursday	x	×		POTE Line or Digital convenient (EuP Not Eupported)	Refer to the Opportunity Amountment for Details	No.	- d weeks to sless - Seeds Classoom Call Taking - 1 week Call, SOW	Tes, beginning in Phase 2 of the certification states
Cameral Customer Sales	us	×					*		x		×	×	Standard	×	Saluniay, Sunday & Monday	x	×		POTE Line or Digital connection (EuP Not Eupported)	Robe to the Opportunity Amountment for Details	No.	- E weeks in class - E: 'E days Corf. EOW	Yes, duting Phase 2 of the certification class.
Cambuil Travel Agent Support	us	×					×				×	×	Standard	x	Manday - Thursday	x	×		POTS Line or Digital committee (EMP Not Eupperled)	Refer to the Opportunity Associational		- 6 seeks. It shos - 7 seeks. Cassoon Call Taking - 1 seek. Call. SOW	Tes, beginning in Place 2 of the cellification states
Clock Home Services	us	×					×				×	×	Manded	×	Sheriey : Saluriey 10 a.m 5 p.m. 87	×			Platters supported blenstPhase	Windows 10 Only Windows SIS.1 NOT supported Rolle to the Opportunity	No	- 29 days to class - 2 days Cassoon Call Taking - 45 days Carl, SCH	Tes, beginning in Place 2 of the cellfulation stars
Conscard Repair	us	×					×	x		x	×	×	Standard	×	Monday - Prolay 8 p.m 10 p.m. ET	x	x	ABD & AVG	Platfore supported Identificate Service Problem 5	Amountains for Patrice Raths to the Opportunity Amountained	Yes	di sinya/Cerl. SOM di sembado siless 1 day/Classroom Cell Taking 10 day/Cerl. SOM	Tes, beginning in Place 2 of the certification stees
	us	×					×	×			×	×	Standard	x	Monday	x	x	ABD & AVO	Longitudence sating plan* Platters supported blanet/Plane	Annual content for Defails Rights to the Opportunity	Yes	10 days Cert. SOM d sentrally slave. 1 day Classeam. Cell Taking. 10 days Cert. SOM	Tes, beginning in Place 2 of the certification states
DICK'S Sporting Goods	un	×									x		Standard	x		×		Alio	Long-distance calling plan*	Association is Delais	Yes	- 3 weeks to class - 1 weeks to class - 1 week Cell, SON	verification stars Yes, during Phase 2 of the swittening stars.
																		AND	CITIE Innodest solity phone quality audio required. POTE Line Required, as sell as	Windows 10 Doly Windows 15.1 NOT			
Disney Disting	us	×					×	×			×	×	Standard	х	Priday, Zahaday & Sunday	x			nutr (digital or calls brighting)	supported Rates to the Opportunity Assumemental for Details Windows 10 Deby	No.	- 6 weeks/fer sless - 8 weeks/feel, 30W	Yes, duing Phase 2 of the certification class.
Dieney Wateline	us	×					×	х			×	x	Standard	×	Priday, Saluaday & Standay				POTE Line Required, as set as You'r (digital or subtle belephony)	Mindows SIS.1 NOT supported Robe to the Opportunity Avanuaments for Details	No.	- 3 merks/broken - 5 weeks/Cerl. SOW	Yes, duting Phase 2 of the swithsubsin class
Disney Resorts Reservations	us	×					×	x			×	×	Standard	×	Priday, Sahaday & Sunday	x			POTE Line Meguind, as set as 160° (digital or salide belephony)	Windows 10 Cody Windows 815.1 NOT supported Rater to the Opportunity Assummental for Details	~	- E weeks to class - E departed. BOW	Yes, duting Phase 2 of the certification class
Oynegy	us	×					×				×	×	Standard	x	Shanday & Foliay, Salunday & Sunday	x	×	AND & AVG	USB headed with phone quality audio required	Refer to the Opportunity Amountment for Details	Yes	- 2 sweks to sless - 1 seek/Classicon Call Taking - 2 weeks/Call, 30W	Tes, beginning in Phase 2 of the certification states
PIS Financial Services Company	US Serving Serving Servings	×					×				×	×	Standard			×			Platters supported blessetPhone Sense Proplem"	Refer to the Opportunity Associationness for Details		· S Eight hour classes	
Holland America Line	us	×					×	x			×	×	Standard	x	Zalunday & Monday	x	x	AVE	POTE Live or Digital connection with Longitudence calling plan (NAP	Refer to the Opportunity Associational		- 20 days to class - 10 days Carl. SOM	Yes, duting Phase 2 of the certification class
Induced	us	×	×	х			×				x	1	Standard			x		AND	Not Exposited)	Male to the Opportunity Asymptometric for Details	Yes	4 Six hour sleen days No class 1 Six hour sleyCerl. SOW	Yes, duting Phase 2 of the settledon class
Interactions	us	~~	a reador	a talah	х						×	x	Standard	x	Minday - Friday Tp.m Epm. ET	x	x			Refer to the Opportunity	No.	- 12 deputs class - Seneta/Cerl, SOW	Yes, duting Phase 2 of the setStudies states
Interval Exchange	us	×					x				x		Standard	x					POTELINE	Amountained for Details Refer to the Opportunity		- 6 seeks to store - 1 seek Classoon Call Taking - 8 seeks Corf. SOW	Tes, beginning in Place 2 of the certification states
Enthange		_							-			_	Sanderi		Monday - Folloy 2 p.m 8 p.m. 87				material var	Annual ment for Details	~		
Internal Preside	us	×					*		x		x	*		×	Montey - Policy 2 p.m 8 p.m. 87	х			POTS Line or Business Vol?	Assuranted Br Details	No.	- 6 seeks/fe slass - 1 seek/Classoon Call Taking - E seeks/Coll, SOW - 6 seeks/fe slass	This, beginning in Phase 2 of the certification class
Interval Spanish	us	×					×		×		×	×	Standard	×	Minday : Friday 2 p.m 8 p.m. BT	x			POTS Line or Business VulP	Amazument Br Ditals	No.	- 6 seeks/brokers - 1 seek/Classmon Call Taking - 8 seeks/Cell, SOW - 6 seeks/brokers - 1 seek/Classmon	Tes, beginning in Phase 2 of the certification states
Sechange UK	ux	×					×		×		×	×	Standard	×	Minday - Priday 7 p.m 12 a.m. 81	×			POTE Line or Business Vol?	Refer to the Opportunity Assumemental for Details	*	- Eweels/Cerl, SOW	Tes, beginning in Please 2 of the certification states
Intell TerboTax Phone & Video	us	×				Video Support	×			x	×	×	Mini Opportunity	x	Rader to the CA, for exaconal peak time details.	x			USB headed with phone quality audio required	Refer to the Opportunity Attractionment for Details	~	-1 day/in class -2 weeks in Class	**
Intuit Lecerte Consterge	us	×					×				×	Indinasion Civily	Standard		Minday - Poday 11 a.m E p.m. ET	х			USB headed with phone quality audio required	Rothe to the Opportunity Amountument for Details	No.	2 days	No
Intuit Lecerte Continuer Service	us	×					×	х			×	Indinasion Only	Standard	×	Monday - Poday 11 a.m E p.m. ET	×			USB headed with phone quality audio required	Roths to the Opportunity Amountument for Details	No.	- 3 seeks/bridge - 7 seeks/Gel. 30W	Yes, duting Phase 2 of the certification class.
Intal Pro Series	us	×					×			x	×	Indinasion Cirily	Standard	×	Monday - Poday 11 a.m E p.m. ET	x			USB headed with phone quality audio required	Make to the Opportunity Assumement for Details	~	- 3 seeks/brokes - 7 weeks/Gel. 30W	Yes, duting Phase 2 of the swithsallon class
Intail Pro Series Canalerge		×					×				×	Indinasion Civily	Standard		Minday - Poday 11 a.m E p.m. ET	x			USE headed with phone quality audio required	Rothe to the Opportunity Amountment of Details	No.	2 days	No
beaut Mint	us		×				×			×	×	×	Standard	x	Minday - Poday 10 a.m 7 p.m. ET	x			Success Vol? needed on occasion	Roths to the Opportunity Amountument for Details	No.	- 13 depair class - 3 weeks/Cell, SOW	Yes, duting Phase 2 of the certification class
MANUFE RIPE	us	×					*			×	×	×	Mini Opportunity			×			No phone needed	Rater to the Opportunity Assumement for Details	~	1 day	-
Intell QuickBooks	us	×					x			x	×	×	Standard	x	Monday - Foday E a.m 2 p.m. 27	x			USE headed with phore quality audio required	Roths to the Opportunity Associationness Se Celatio	No.	- 6 umballs aloss - 3 umball dessoon Call Taking - 3 umballoil, 30W	Tes, beginning in Place 2 of the cellification stars
Legisticare	us	×									x		Standard	×	Monday - Poday 11 a.m 6 p.m. 87	×	×	AND	POTS Live or Orginal connection (NVP Not Eupparled)	Refer to the Opportunity Avenue merell for Delate	Yes		Yes, duting Phase 2 of the certification class
MDUw	us	×					×				x	x	Mended	×	Daily 10 a.m 5 p.m. 87	x	×		USE (maker	Refer to the Opportunity Annual mental for Delate	No.		Yes, duting Phase 2 of the untituding class
MSC Date Make Ling & Commerce		×			-	Outpart	x				×		On Demand		10am - 5pm 87	x						- 3 days/Cell. SOW	the certification class.
	us				-	Outleand salk								Adhoujer proped lance					Platters supported blemet Phone	Robe to the Opportunity Antonio entered for Childria Robe to the Opportunity	No.		
MISC Cruites	un	×					×	x			×	×	Standard	×	Daily 12 p.m 5 p.m. 61	×			Zierace Prosters & Long-distance sating plan*	Refer to the Opportunity Annual series! for Delatis	No		Yes, duting Phase 2 of the certification class
Netman Mancus	us	×					*				×	×	Standard	×		×			Menutiffune Sauce Prosiden*	Maler to the Opportunity Assumement for Details Additional Equipment	~		
Negrous Inquiries	us										٠	٠	Standard			×		ABD	POTE Line or Digital connection (VMP Not Eupported)	Additional Equipment Required to be Punchased, see Opportunity Associatement	No.	• 2 seeks to store • 1 seek Classoon Call Taking & Call. 20W	Tes, beginning in Phase 2 of the certification states
Princess Cruises	us	×					×	x			×	×	Standard	×	Salunday, Sunday & Manday	×	×		POTE Line or Digital committee (EuP Not Eupported)	Matter to the Opportunity Amountment for Details	No.	- 20 days in class -10 days Cod. SOW	Yes, duting Phase 2 of the certification class.
Read America	us	×					*				×	×	Standard	×	Dally Eam - 12 pm ET A 4 pm - Epm ET	x			POTE Line Only	Roths to the Opportunity Associational for Details	No.	- d weeks to sless - 2 days Mack Calls - 2 weeks Carl, 30W	Tes, beginning in Place 2 of the cellification states
Read America French	us	×					×				×	×	Standard		Daily flow 7 p.m 6 a.m. ST	×			POTE LINE ONly	Roths to the Opportunity Associational for Details	No.	- d seeks fit sless - 2 days Mack Calls - 2 weeks Carl, 30W	Tes, beginning in Place 2 of the cettlication class
The Home Depot	un	×					×	×			×	×	Standard	×	Monday - Poday 10 a.m. 2 pm. 8T A 8 p.m. 6 pm. 8T	x	x	AVG.	Platters supported Identificate Entire Plosters & Longitalizate saline star*	Rate to the Opportunity Amountment for Details	No.	-16 days/h stees - 20days/Casssoon Call Taking - 2 weeks/Call, 20W	Yes, beginning in Phase 2 of the certification class
TEU Brangy	us	×					×	x	x		×	×	Standard	×	Monday - Poday 11 a.m 3 p.m. 81	x	×	AND & AVG	USE headed with phone quality audio required	Roths to the Opportunity Avenuesment for Details	Yes	- 32 days to state - Mays Class nam Call Taking - 1 week/Call, SOM	Tes, beginning in Phase 2 of the certification states
Walgrann	us	×					×				×	x	Standard	×	Shanley : Salunlay 11 a.m. : 8 p.m. 87	x		AVG	Platters supported Identificate Sendor Ploaders & Longothiano	Refer to the Opportunity Associational for Details	No.	7 days	No
				1							'See th	e Ecciomes	t Policy for Pla	fform Succorded	Internet Phone S	ervice Providers			sating plan"				